

## **NEWS RELEASE**

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## **Granite Bay Area Customers Reduce April Water Use by 32 Percent**

**Granite Bay, Calif.** – Customers in San Juan Water District's retail service area reduced their water use by 32 percent in April compared to 2013.

The district is facing a 36 percent mandatory cutback from the state, the highest conservation tier. Acting in advance of the state mandates, the San Juan Water District Board of Directors voted in April to implement more stringent conservation requirements.

"We're now in a <u>Stage 4 – Water Crisis</u>," said Shauna Lorance, the district's general manager. "That means our customers need to take new steps to meet the mandatory 36 percent cuts."

The new stage includes many requirements to meet the governor's mandate, including limiting outdoor watering to two days a week. The district also offers rebates for water efficient appliances and irrigation systems, hands-on workshops to learn more water efficient practices and in-home water audits. The water audits allow customers to work with a conservation specialist to identify specific changes they can make in their homes.

"We're ready to roll up our sleeves and work with our customers to help them reduce their use," said Judy Johnson, customer service manager. "We're bringing on temporary staff to help respond to water waste and support our water conservation team."

"Our customers have done a lot to conserve, and we're happy to see such large reductions for April," said Lorance. "We're going to do everything we can to continue working with them to meet the state's 36 percent goal."

Customers can contact the district at 916-791-2663 to find out more about water conservation efforts or go to the website for rebates or tips at <u>SJWD.org</u>.

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San Juan Water District is a community services district that provides retail and wholesale drinking water to 160,000 people in portions of Sacramento and Placer Counties. In addition to serving its retail customers in the northeast portion of Sacramento County, east Roseville and Granite Bay, San Juan Water District Wholesale provides water to Citrus Heights and Fair Oaks water districts, Orange Vale Water Company, the City of Folsom (north of the American River) and periodically to another 171,000 customers in Sacramento Suburban Water District.